

How to Move Your Lottery Equipment

1. Inform the Lottery that you will need the equipment moved 7 business days in advance (when possible) by:
 1. Informing your Lottery Sales Representative on their regular visit
 2. Call Lottery Customer Service at 1-800-642-6689
2. The Lottery Sales Representative will discuss with you or a store manager where you would like the equipment moved, and do a Site Survey. Once the Site Survey is completed, a signature is required before proceeding.
3. Intralot will then be notified of your request and will call the store to schedule the equipment move.
4. Intralot will move equipment at no cost to the retailer for any reason with adequate advance notice. Please do not move the equipment without Intralot assistance, as retailers are responsible for any damage to equipment due to an unauthorized move.
5. If you have any questions please call Customer Service at 1-800-642-6689.